## Aberdeen Housing Support Service Celebrates High Grading from Care Inspectorate

## It's the first time the Langstane Housing Support Service has been inspected by the Care Inspectorate.

Langstane Housing Association is thrilled to announce that its Langstane Housing Support Service has received recognition following its first inspection by the Care Inspectorate. The dedicated team has been awarded three grade-5 'very good' and one grade-4 'good' ratings, signifying an excellent standard of service.

During the recent unannounced visit, the Care Inspectorate praised the Langstane Housing Support Service for its commitment to improving the lives of tenants through personalised support tailored to their unique needs. The team received the fantastic grading for their effective management of individuals' wellbeing, as well as their strong leadership and collaborative approach.

Importantly, the inspection report highlighted that there are no recommendations or action points necessary, showcasing the team's proactive commitment to continuous improvement in how they document support plans.

Director of Housing Judith Sutherland expressed her elation at the news. "It's fantastic news, and I am incredibly proud of the team who work so hard to deliver the very best support to our tenants.".

Helen Gordon, Registered Service Manager, added, "This rating reflects our team's unwavering dedication to our tenants. We believe in fostering an environment of support and inclusivity, and this recognition reaffirms our mission to enhance the lives of those we serve. I'm incredibly proud of what we've accomplished together."

Langstane Housing Association, a registered social landlord and charity founded in 1977, is committed to providing quality housing for individuals who face challenges in securing affordable rental options in the private sector. The associations mission is to foster social inclusion and create sustainable communities through housing services.

## Notes to Editors:

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- 3. About Langstane Housing Support Service: https://www.langstane-ha.co.uk/lhss-about-us/
- 4. About Care Inspectorate: <u>https://www.careinspectorate.com/index.php/about-us</u>
- 5. Enc: LHSS Logo.jpg